

## **Paying By Credit Card .... Please Use the Link & Follow Instructions Below:**

1- Already have your RealTimeRental Guest Portal set up? Please login into your Guest Portal with your login and password to pay by Credit Card (*there is a brief tutorial within your Portal that we recommend you watch for your first time using your credit card*):

<https://www.realtimerental.com/tenant/login?ReturnUrl=%2Ftenant%2F>

2- If you have never set up a RealTimeRental Guest Portal, NO PROBLEM, please email [VacationRentals@HughMerkle.com](mailto:VacationRentals@HughMerkle.com) and request your private/personal link to set up a Guest Portal that will be linked automatically to your lease (and future leases). We will email you your Guest Portal Set-up Invitation so you can set-up your Personal Guest Portal to be able to pay using your credit card. This link is manually generated and emailed to you during business hours 7 days a week. We will email your Set-Up Invitation link to you as soon as possible.

IF you have any questions please email: [VacationRentals@HughMerkle.com](mailto:VacationRentals@HughMerkle.com) or call 609-368-9100. We are open Monday thru Saturday 8:30 AM to 5:30 PM & Sunday 9 to 5.

Please Note: Being able to use your credit card to pay your lease has been a request from our rental guest for years and is a convenience to our rental guests so they can get reward points from their credit card by paying their lease using their credit card. COMPASS is using a third party to process your credit card payment AND it is that Third Party, Stripe\*\*, that charges a processing fee around 3% depending on the credit card you are using. COMPASS and the HUGH MERKLE TEAM do not receive any financial benefit when you use your credit card as payment. Please remember you can always pay by personal check, with NO additional charge, we only ask you to please follow the payment due dates schedule listed on your lease.

\*\*Please Note: COMPASS and The Hugh Merkle Team are no longer using PAYLEASE to process our credit card payments for our leases. RealTimeRental's Guest Portal and Stripe are both linked to your lease so there will no longer be disconnects if you change your rental property in the future. From now on, it should be a seamless experience, even if you change your rental property next year..... That is our GOAL!!! ..... We Like Seamless ;- )

THANK YOU for your prompt payment and for choosing COMPASS RE and The Hugh Merkle Team as your Real Estate company and agent in assisting you to locate a rental property for this coming rental season.

Oh, By The Way.....We Are Never Too Busy For your Referrals!! It is the highest compliment that the Hugh Merkle Team can receive when someone recommends our services to others.

Thank you and HAVE A FANTASTIC DAY!!!!

Your Avalon and Stone Harbor Real Estate Specialist,

The Hugh Merkle Team - Dot, Theresa, Julia, Jules, Lynn and Hugh

COMPASS RE

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